

SAMPLE INSTRUCTION ON THE RIGHT TO WITHDRAW FROM THE CONTRACT

1. The right to withdraw from the contract

- 1.1. You have the right to withdraw from this contract within 14 days without giving a reason.
- 1.2. You have the right to withdraw from the contract without giving a reason within 14 days from the day following the date: (*circle the following option*)
 - a. a conclusion of the contract,
 - b. when you or a third party designated by you (other than the carrier) take delivery of the goods.
 - c. when you or a third party designated by you (other than the carrier) takes over the last delivery of the goods, or
 - d. when you or a third party designated by you (other than the carrier) takes over the first delivery of the goods.
- 1.3. For the purpose of exercising the right to withdraw from the contract, you must inform the entrepreneur about your withdrawal from this contract, namely the company SERAPA s.r.o., Company ID: 28381475, with registered office at Mikuláše z Husi 623/7, Nusle (Prague 4), 140 00 Prague, registered in the commercial register maintained by the Municipal Court in Prague, sp. stamp C 137535/MSPH. (hereinafter "**SERAPA**") in the form of unilateral legal action, for example by letter sent through the postal service operator, or by e-mail to info@mjakes.com. You may use the attached sample withdrawal form, but it is not your obligation to do so.
- 1.4. On our website (www.mjakes.cz) you can also electronically fill out and send a form for withdrawing from the contract or any other clear statement. If you use this option, we will immediately send you a confirmation of receipt of this notice of withdrawal from the contract.
- 1.5. In order to comply with the deadline for withdrawing from this contract, it is sufficient to send the withdrawal from the contract before the expiry of the relevant deadline.

2. Consequences of withdrawal from the contract

- 2.1. If you withdraw from this contract, we will refund to you without undue delay, no later than 14 days from the date on which we receive your notice of withdrawal, all payments we have received from you, including delivery costs (except for additional costs incurred as a result of you of the chosen delivery method, which is different from the cheapest standard delivery method offered by us). For refunds, we will use the same payment method that you used to make the initial transaction, unless you have specifically specified otherwise. In no case will this incur additional costs for you.
- 2.2. We will only refund the payment once we receive the returned goods or you prove that you sent the goods back, whichever comes first.
- 2.3. Send the goods back without undue delay, no later than 14 days from the date of withdrawal from this contract, or hand them over to the *SERAPA headquarters address* . The deadline is considered to be met if you send the goods back to us before the 14 days have passed.
- 2.4. You will bear the direct costs associated with returning the goods.
- 2.5. You are only responsible for the reduction in the value of the goods as a result of handling the goods in a way other than what is necessary to familiarize yourself with the nature and properties of the goods, including their functionality.

SAMPLE WITHDRAWAL FORM

(fill in this form and send it back only if you want to withdraw from the contract)

Notice of withdrawal from the contract

SERAPA s.r.o., Company ID: 28381475, with registered office at Mikuláše z Husi 623/7, Nusle (Prague 4), 140 00 Prague, registered in the commercial register maintained by the Municipal Court in Prague, sp. stamp C 137535/MSPH.

I/we announce (*) that I/we hereby withdraw (*) from the contract for the purchase of these goods (*)/ the provision of these services (*):

- Date of order (*)/ date of receipt (*)

- Name and surname of the consumer/consumers

- Address of the consumer/consumers

- Signature of the consumer/consumers (only if this form is sent in paper form)

- Date

() Cross out those that do not apply or complete the data.*